# **FPPC PRINCIPLES**

The FPPC Principles are stated in the form of maxims that are used by FPPC members and employees as guideposts to their conduct. Using our "intranet," employees at all levels of the organization are encouraged to exchange views on the meaning, application, and reality of these precepts. They are more than mere positive rhetoric.

## Integrity

In all endeavors, act in an ethical, honest, and professional manner.

### Quality

Challenge the established way.

Strive to meet internal and external customer's needs through innovation, competence, and teamwork.

Seek to "do it right" the first time.

## Respect

Sensitivity to the needs of others, both within and outside the organization. Demonstrate courteous, considerate, responsive, and professional behavior.

#### **Openness**

Willing to listen to and share information with others.

Receptive to new ideas. Trusting of motivations.

#### Accountability

Encourage leadership.

Take ownership and responsibility for actions and their results.

Accept both risks and rewards,

trusting that good faith risks will not be punished.